

# Managed Application Services

Comprehensive end-to-end support,  
delivery and service management

Core to Bravura Solutions' service offering is the management and support of our clients' business critical applications. We are trusted by many of the world's leading financial institutions to help monitor, manage, fine tune and enhance the applications that power their businesses.

Managed services is a valuable strategic management tool that enables businesses to concentrate on their core competencies by off-loading the day-to-day focus of managing an application, eliminating the need for businesses to maintain specialised in-house infrastructure and solution knowledge.

## The case for managed services

Reducing costs, while at the same time providing outstanding service is a challenge faced by every organisation as they look to make the most out of their software investment. The dilemma is compounded by the rapid pace of change in essential technologies and the need to retain skilled IT professionals.

Our solution offers an industrial strength application support process framework, backed by a dedicated team of subject matter experts. Our proven support methodology allows us to cut through technical complexity, manage risk and completely focus on delivery. By managing and hosting the application, we operate as a virtual IT department with the ability and knowledge to not only maintain infrastructure, but also the know-how and access to trouble-shoot any application problems that might arise. The service provides you with enterprise-class hardware and software, best practice methodologies and the processes to deliver consistent performance with a single point of accountability.

## Key benefits

### Cost effectiveness

- > Leverages Bravura Solutions' investment in robust and fault tolerant infrastructure
- > Specialist system management and application support teams
- > Removes need for client in-house application and infrastructure team(s)
- > Removes need to procure hardware and software and the burden of irregular budgeting for replacement hardware

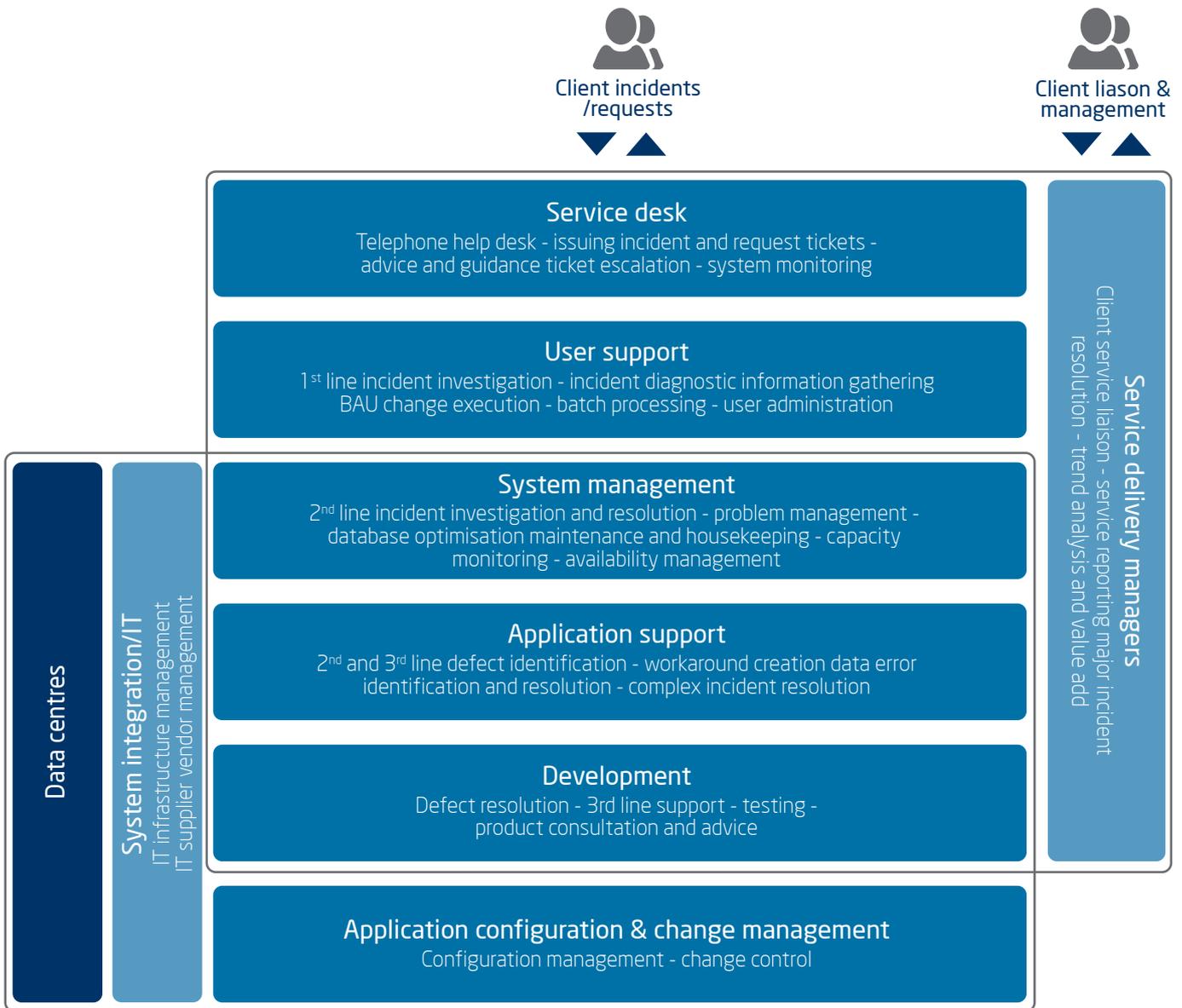
### Operational scale

- > Supporting three of the largest and most respected third party administrators in the world
- > Hosting service for over 120 management companies across the UK and Continental Europe
- > £1trillion in assets under administration
- > 4,500 users
- > 2.6 million accounts
- > 16,000 funds
- > More than 400,000 STP trades per month
- > Over 600,000 manual/file based trades per month
- > Average of 52,000 market trades per day

### Risk reduction

- > Reduced implementation timeframes
- > Environments supported by specialist experienced support staff based in multiple locations
- > Leveraged team removes key specialist dependencies
- > Expedient alignment of service to changing business operational requirements

## Extensive range of services - high quality support model



## Our people make the difference

Our team of professionals is dedicated to helping you implement customised solutions that are individually tailored to your needs. The team combines specialised consultative services with deep technical expertise and a holistic understanding of managed services.

### About Bravura Solutions Limited

Bravura Solutions Limited is a trusted provider of software solutions for the wealth management, life insurance and transfer agency industries, underpinned by functionally rich technology that enables modernisation, consolidation and simplification.

We are committed to increasing operational and cost efficiency for our clients, enhancing their ability to rapidly innovate and grow, minimising their risk and enabling them to provide better service to their customers.

Backed by over 30 years of experience, our installed or managed hosted solutions are mission critical to some of the world's leading financial institutions. In excess of A\$2.3 trillion / £1.4 trillion in assets are entrusted to our systems.

We support our clients with a team of more than 950 people in 12 offices across Australia, New Zealand, Asia, United Kingdom, Europe and South Africa.

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