

# Supporting our software in Australia

Bravura Solutions' software applications offer scalability, flexibility and functionality to support your business. Underpinning those applications are services that ensure the software comprehensively meets your business needs, now and into the future. At Bravura Solutions we work in partnership with our clients to make certain our software applications continuously deliver optimal performance. We bring more than 30 years of experience to installing, supporting and upgrading our solutions.



## Smooth implementation

The process of implementing a new platform presents a significant degree of risk to any organisation. At Bravura Solutions, we help our clients to manage this risk. We have honed and refined our implementation methodology over many years and we have a proven track record in delivering small and large implementations. We offer:

**Proven experience:** Only Bravura Solutions has deep experience in implementing our systems (with over 140 client installations globally) and managing those systems within our clients' businesses. When the time comes to consolidate, or migrate, we use best-of-breed practices borne of that experience. We bring an intimate working knowledge of the systems we created to ensure a smooth implementation. And if an organisation is migrating from a third party legacy system, Bravura Solutions is adept at managing the system modernisation process.

**Proven methodology:** Continuously improved over many years, Bravura Solutions' implementation methodology is tried and true. Rather than rebuilding legacy, we work with you to establish best operational practice for your organisation. We conduct customer-focussed testing to ensure each implementation meets customer needs from day one, without the need for further development.

**Proven tools:** For Bravura Solutions' legacy systems, we employ pre-built migration tooling specifically designed to transition your business and deliver data migration with minimum risk.



## Access to innovation

Typically, businesses seeking to upgrade their systems are faced with high implementation costs and operational risks associated with taking on newly developed software. Yet, failure to upgrade to new releases effectively deprives users of system enhancements and improved functionality.

To help mitigate these risks, Bravura Solutions' Continuously Available Software (CAS) methodology delivers our software using an Agile-style software development life cycle. CAS provides greater access to innovation as it becomes available, rather than years after release. Using short development phases and close client consultation, enhancements are delivered rapidly in response to market developments and client needs.

By using CAS, legacy becomes history. All the associated costs and risks entailed also fall away. Your software will be "next generation" for years to come.



## Continuous compliance

Our continuous regulatory compliance approach in Australia delivers software that helps funds comply with regulatory change. We have a number of advantages when it comes to delivering systems that enable continuous compliance:

**Deep industry expertise:** Bravura Solutions has a dedicated regulatory compliance manager with many years of industry experience.

**Large client base:** Bravura Solutions is able to spread the cost of Australian regulatory compliance across all the organisations that use our software.



## Expert IT support

To ensure your business gets the most out of its software – both during implementation and beyond – Bravura Solutions' consultants are on hand to provide expert opinion, advice and assistance on all matters relating to your IT and operating environment. We have experience producing real-world outcomes based on industry best practice, having successfully implemented and maintained mission critical software applications for wealth management industry leaders.



## Flexible delivery options

Bravura Solutions provides a range of deployment models, offering full flexibility in delivery.

Our solutions can be delivered via a software only approach, including a licence plus support and maintenance component, or as a hosted managed application service.

The managed application service offers you the opportunity to focus your resources on managing and building your business, while Bravura Solutions manages the IT.

With the managed services option, your software is run on optimal hardware, regular upgrades are immediately available for use, and technicians with deep expertise in the management of our solutions ensure continuous smooth performance, in line with your service level agreements.

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### About Bravura Solutions Limited

Bravura Solutions Pty Limited is a leading provider of software solutions for the wealth management, life insurance and transfer agency industries, underpinned by functionally rich technology that enables modernisation, consolidation and simplification.

We are committed to increasing operational and cost efficiency for our clients, enhancing their ability to rapidly innovate and grow, minimising their risk and enabling them to provide better service to their customers.

Backed by over 30 years of experience, our installed solutions or hosted managed application services are mission critical to some of the world's leading financial institutions. In excess of A\$2.8 trillion / £1.6 trillion in assets are entrusted to our systems.

We support our clients with a team of more than 1000 people in 12 offices across Australia, New Zealand, Asia, United Kingdom, Europe and South Africa.

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 [info@bravurasolutions.com](mailto:info@bravurasolutions.com)

 [@BravuraFinTech](https://twitter.com/BravuraFinTech)

 [Bravura Solutions](https://www.linkedin.com/company/bravura-solutions)

[www.bravurasolutions.com](http://www.bravurasolutions.com)

